

Key Facts About our Financial Services

keyfacts®

BeSure Travel Insurance is a trading name of Accident & General Travel Insurance Services Ltd. Accident & General were established in 1969 and have been providing travel insurance to the travel industry in both the Republic of Ireland and Northern Ireland for many years

The Financial Conduct Authority (FCA) is the independent watchdog that regulates financial services and requires that you are provided with this document. Use this information to decide if our services are right for you.

Whose products do we offer?

- We offer products from a range of insurance for travel and life insurance.
- We offer products from a limited number of Insurers. [Ask us for a list of insurers we offer insurance from.](#)
- We only offer products from a single Insurer.

Which service will we provide you with?

- We will provide certain information that will help you make an informed decision after we have assessed your needs.
- You will not receive advice or a recommendation from us. We may ask some questions to narrow down a selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

What will you have to pay us for this service?

- A fee
- No fee

Who regulates us?

BeSure Travel Insurance is a trading name of Accident & General Insurance Services Ltd who is a multi-agency intermediary registered with the Central Bank of Ireland, business registration number 516820. We are regulated by the Central Bank of Ireland under registration number C8954.

OK To Travel Ltd is registered in England number 7853619, Financial Conduct Authority (FCA) number 570432. OK To Travel Ltd is an Appointed representative of Freedom Insurance Services Ltd, registered in England number 4399749 and authorised and regulated by the FCA number 306536.

Their permitted business is the mediation of travel and life insurance.

You can check this on the FCA's Register by visiting the FCA's website at www.fsa.gov.uk/register or by contacting the FCA on 0845 606 1234.

What to do if you have a complaint

It is our aim to give a high standard of service and to meet any claims covered by BeSure Travel Insurance honestly fairly and promptly.

If you wish to register a complaint please contact Terry Green, Managing Director:

In writing:

OK To Travel Limited
Richmond House
16-20 Regent Street
Cambridge
CB2 1DB

By Telephone: 01223 720318

Are we covered by the Financial Services Compensation Scheme (FSCS)?

BeSure Travel Insurance is a nominated distributor for OK To Travel Ltd.

OK To Travel Ltd is covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance mediation and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.